

24/7 care for urgent needs

[Get seen today](#)



## A virtual visit to ease the sneeze — that's your kind of care

All stuffed up? Get same-day care with 24/7 Virtual Visits — qualified providers are always online, ready to help you conquer those sneezes, itches and all the other symptoms that get in your way this time of year.

### Urgent care, made virtual



Consider for a range of issues like sinus infections, UTIs, migraines and more



Virtual providers can help with prescriptions or offer referrals to in-person care if needed\*



Designed with affordability in mind, with visits costing \$49 or less\*\*



24/7 access to qualified care  
providers

Care is available to individuals  
of all ages

## A virtual visit to help you nip seasonal allergies in the bud — that's your kind of care

[Schedule a visit today](#)

### Frequently asked questions

#### How can I prepare for my virtual visit?

Take a look at [these 3 steps](#) to help set you up for a smooth visit.

#### Do I need to worry about the privacy of my health information?

Your info will be kept secure and private as required by applicable laws. To learn more about this, check out the virtual care providers' websites.

#### Will I receive effective care through an online visit?

Yes! Virtual care providers are evaluated and chosen based on their ability to offer effective care online. If needed, your provider can guide you to in-person care for labs, specialists and more.

#### How long does it usually take to get seen by a provider?

You can receive same-day care with 24/7 Virtual Visits, and wait times are typically 15 minutes or less..

\*Certain prescriptions may not be available, and other restrictions may apply.

\*\*The Designated Virtual Visit Provider's reduced rate for a 24/7 Virtual Visit is subject to change at any time.

24/7 Virtual Visits is a service available with a provider via video, or audio-only where permitted under state law. It is not an insurance product or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or

lifethreatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

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